



March 25, 2026

Dear Valued Client,

We are grateful for the opportunity to provide the highest quality laboratory services to your residents. AHA has been reviewing our service levels and we have made the difficult decision to remove Ammonia and Lactic Acid from our entire test menu. With the best practice requiring us to perform this test immediately after the specimen is collected, onsite – rather than transporting the specimen to a remote lab - we may be unable to ensure the reliability and validity of results. Please understand that we have not made this decision lightly, and we remain committed to bringing outstanding service and care to you and your residents.

Thank you very much for your understanding and support. Please direct any questions or concerns you have to your AHA customer account or client service representative.

Sincerely,

Corey A Gillen

Corey A Gillen
SVP of Customer Success
cgillen@ahalabs.com
419-234-5784