



March 20, 2026

Dear Valued Client,

Thank you so much for the opportunity to provide lab services for your residents. AHA has been reviewing our service levels and we have made the difficult decision to no longer provide STAT services to Assisted Living or Independent Living communities. It is simply no longer feasible for our service model. This change will go into effect on April 1, 2026.

We remain deeply grateful for the trust you place in us and our continued partnership. Should you have any questions or concerns, please reach out to your dedicated account manager.

Sincerely,

Corey A Gillen

Corey A Gillen
SVP of Customer Success
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